

Mercy Tyler Hospital

We're changing more than our name

We appreciate you choosing Mercy Tyler Hospital for your **OUTPATIENT** tests and treatments. In an effort to make it easier for you to access those services, we are improving our **OUTPATIENT** registration process to decrease wait times and to serve you better.

Central Outpatient Registration: Starting Saturday, April 10 all **OUTPATIENT** registration will be done in a single location off the hospital's main lobby. After you sign in, a registration clerk will meet with you in a private area to complete your registration process.

Hours: OUTPATIENT REGISTRATION will be open Monday to Friday from 7 a.m. to 6 p.m. and on Saturday between 7 and 11:30 a.m. *Any other times please report to the Emergency Department Admissions area.* Emergency patients should always report directly to the Emergency Department for care.

Outpatient Appointments: Patients with scheduled **OUTPATIENT** appointments are asked to arrive at the **OUTPATIENT REGISTRATION** area 15 minutes before their scheduled appointment time.

Parking: Patients should continue to park in the **OUTPATIENT** parking lot, but should enter through the main lobby. Extra wheelchairs and personnel will be available in the main lobby to assist patients needing help getting to their individual testing areas.

Phone Service Reminder: Saturdays after 11:30 a.m., the main hospital switchboard closes. Patients may be reached by directly dialing their rooms.

